

CONSUMER PROTECTION BOARD

MISSION

The Consumer Protection Board (CPB) was created to protect the State's consumers. The CPB advises the Governor on consumer issues including those related to utilities; helps draft legislation that protects consumers; handles consumer complaints and mediates consumer disputes; promotes consumer education and fraud prevention; and maintains New York's "Do Not Call" registry.

ORGANIZATION AND STAFFING

The Consumer Protection Board consists of three units: Consumer Education and Outreach, Advocacy, and Telemarketing "Do Not Call". The CPB is located in Albany, with satellite offices in Rochester and New York City. For 2001-02 the Consumer Protection Board will have a workforce of 22.

FISCAL BACKGROUND AND BUDGET HIGHLIGHTS

The Consumer Protection Board is financed primarily from non-taxpayer sources, including utilities and telemarketers operating within the State. The Executive Budget recommends approximately \$2.7 million for the Consumer Protection Board for 2001-02 including \$479,000 in General Fund support and \$800,000 for maintenance of the State's "Do Not Call" registry.

PROGRAM HIGHLIGHTS

The Education and Outreach Unit analyzes legislation affecting consumers, investigates and researches consumer-related issues, and conducts education programs. The Consumer Advocacy Unit operates a 1-800 consumer complaint phone line and mediates disputes between consumers and businesses.

The Telemarketing "Do Not Call" Unit maintains New York's list of consumers who have indicated a preference not to receive unsolicited phone calls from telemarketing companies.

ALL FUNDS APPROPRIATIONS (dollars)

<u>Category</u>	<u>Available 2000-01</u>	<u>Appropriations Recommended 2001-02</u>	<u>Change</u>	<u>Reappropriations Recommended 2001-02</u>
State Operations	2,947,300	2,685,000	(262,300)	0
Aid To Localities	0	0	0	0
Capital Projects	0	0	0	0
Total	<u>2,947,300</u>	<u>2,685,000</u>	<u>(262,300)</u>	<u>0</u>

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ALL FUND TYPES PROJECTED LEVELS OF EMPLOYMENT BY PROGRAM FILLED ANNUAL SALARIED POSITIONS

Full-Time Equivalent Positions (FTE)

<u>Program</u>	<u>2000-01 Estimated FTEs 03/31/01</u>	<u>2001-02 Estimated FTEs 03/31/02</u>	<u>FTE Change</u>
Consumer Protection			
General Fund	6	7	1
Special Revenue Funds - Other	27	15	(12)
Total	<u>33</u>	<u>22</u>	<u>(11)</u>

STATE OPERATIONS ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS (dollars)

<u>Fund Type</u>	<u>Available 2000-01</u>	<u>Recommended 2001-02</u>	<u>Change</u>
General Fund	438,300	479,000	40,700
Special Revenue Funds - Other	2,509,000	2,206,000	(303,000)
Total	<u>2,947,300</u>	<u>2,685,000</u>	<u>(262,300)</u>

Adjustments:

Transfer(s) From	
Special Pay Bill	
General Fund	(27,000)
Special Revenue Funds - Other	(151,000)
Appropriated 2000-01	<u>2,769,300</u>

STATE OPERATIONS ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS (dollars)

<u>Program</u>	<u>Available 2000-01</u>	<u>Recommended 2001-02</u>	<u>Change</u>
Consumer Protection			
General Fund	438,300	479,000	40,700
Special Revenue Funds - Other	2,509,000	2,206,000	(303,000)
Total	<u>2,947,300</u>	<u>2,685,000</u>	<u>(262,300)</u>

STATE OPERATIONS - GENERAL FUND SUMMARY OF PERSONAL SERVICE APPROPRIATIONS AND CHANGES 2001-02 RECOMMENDED (dollars)

<u>Program</u>	<u>Total Personal Service</u>		<u>Personal Service Regular (Annual Salaried)</u>	
	<u>Amount</u>	<u>Change</u>	<u>Amount</u>	<u>Change</u>
Consumer Protection	332,000	36,600	332,000	36,600
Total	<u>332,000</u>	<u>36,600</u>	<u>332,000</u>	<u>36,600</u>

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**STATE OPERATIONS - GENERAL FUND
SUMMARY OF NONPERSONAL SERVICE AND MAINTENANCE UNDISTRIBUTED
APPROPRIATIONS AND CHANGES
2001-02 RECOMMENDED
(dollars)**

Program	Total Nonpersonal Service		Supplies and Materials	
	Amount	Change	Amount	Change
Consumer Protection	147,000	4,100	13,000	0
Total	147,000	4,100	13,000	0
Program	Travel		Contractual Services	
	Amount	Change	Amount	Change
Consumer Protection	24,500	0	101,500	4,100
Total	24,500	0	101,500	4,100
Program	Equipment			
	Amount	Change		
Consumer Protection	8,000	0		
Total	8,000	0		

**STATE OPERATIONS - OTHER THAN GENERAL FUND
SUMMARY OF APPROPRIATIONS AND CHANGES
2001-02 RECOMMENDED
(dollars)**

Program	Total		Personal Service	
	Amount	Change	Amount	Change
Consumer Protection	2,206,000	(303,000)	824,000	(840,000)
Total	2,206,000	(303,000)	824,000	(840,000)
Program	Nonpersonal Service		Maintenance Undistributed	
	Amount	Change	Amount	Change
Consumer Protection	1,372,000	537,000	10,000	0
Total	1,372,000	537,000	10,000	0